



October 2, 2019

Earlier today, we were made aware of a report that a pencil piece was found in one of our pre-rolled cannabis products. Consumer safety is our highest priority, and we want our customers to have confidence in our cannabis.

We take the security of our operations very seriously and apply rigorous technical measures to ensure that we only ship safe, quality cannabis products. These measures include the grinding of cannabis and the weighing of individual products, together helping to preserve the integrity of the products we ship to market. It is important to note that pencils and wooden materials are not permitted in the production areas of our facilities.

We have launched an internal investigation to determine the causes of this incident, and if they originated within our operations or outside of them. It is important to note that this report is an isolated incident.

The cannabis supply chain includes multiple stakeholders. Each of us is a partner in safeguarding the products we provide.

We will continue to work very closely with our industry partners to ensure that the industry's supply chain is secure and that consumers can be confident that they are purchasing a safe product.

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